

# Refund-Return-Cancellation- Policy B2B

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### Delivery:

The order will be delivered within 7 working days.

The order will be delivered to the address provided.

### Complaints:

Do you have a complaint, please mail this to: [itratnfo@mim-pi.com](mailto:itratnfo@mim-pi.com)

### Returns:

Complaints can be returned to: Mim-Pi, Damweg 11, 1871 BM Schoorl, Netherlands, after you have mailed ([info@mim-pi.com](mailto:info@mim-pi.com)) to explain what's going on. The returns will be reviewed. A new item can be sent or a credit note will be made.

### Cancellation:

The cancellation of an order can be done, only if the order is not yet on its way to the buyer.

For further details I refer to the general terms and conditions.